

# SPECFLUE

Quality products, exceptional service

Specflue stands out by offering exceptional customer support and services, ensuring success and satisfaction. We provide expert advice on a wide product portfolio, both domestic and commercial, adhering to current regulations and best practices.



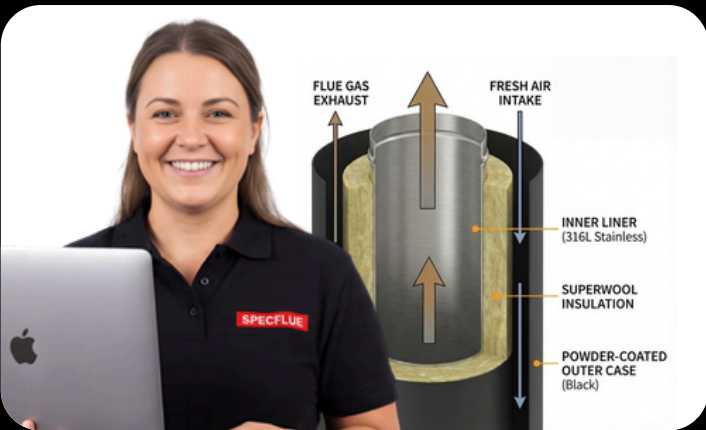
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## Comprehensive Support for Business Operations

We support daily business functions with expert advice on our extensive product portfolio, covering both domestic and commercial applications.

This guidance is aligned with current building regulations, British and European standards, and best practices from industry leaders like HETAS and SIA. Specflue has one of the highest stock levels in the UK market ensuring you have what you need, when you need it.



## Technical Expertise and Guidance

Our experienced and long serving team provides detailed advice on manufacturers' installation instructions and offers technical and regulatory opinions on new components and product ranges.

We assist with estimates and material take-offs based on customer inquiries, ensuring precise and cost-effective solutions. All of our teams undertake regular training on all product ranges and regulations.



## Digital tools and 24 hour ordering

With access to our online trade portal, placing orders has never been easier. Order at your convenience twenty four hours a day and get access to online exclusive deals and products!

With new apps being developed and online product builders, we continue to expand our range of online services to make life easier for our customers.



## Specialisation in MCZ Products

As the UK's leading importer and first point of contact for MCZ pellet boilers and stove appliances, we specialise in sales, parts, and backup support.

This focus on MCZ products ensures our customers receive expert advice and support for these high-quality appliances.





## Dedicated Area Sales Manager

Our Area Sales Managers offer personalised support across regions, ensuring product expertise and alignment with customer needs.

Our friendly team are on hand to provide on-site support with experience in design, specification and education. Contact us to find out who is your local representative.



## Dedicated Customer Service Team

Our experienced and long serving team provides detailed advice on manufacturers' installation instructions and offers technical and regulatory opinions on new components and product ranges.

We assist with estimates and material take-offs based on customer inquiries, ensuring precise and cost-effective solutions. All of our teams undertake regular training on all product ranges and regulations.



## Advanced System Design Solutions

Specflue offer system design advice for fireplaces, stoves, and single and modular system headers. Using advanced software such as Kesa Aladin and Exodraft, we ensure optimal system performance, fan selections, and controls.

For added precision, we provide installation and component drawings upon request, using AutoCAD and light software.



## Logistics and Distribution

Our efficient logistics team ensures timely and accurate delivery of products nationwide. We offer streamlined order processing and real-time tracking, guaranteeing that our customers receive their complete orders as expected.

With our own fleet of vehicles, our nationwide reach means Specflue are one of the leading distributors in the UK.

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Speak to our friendly  
team of experts.

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