

Specflex

Warranty for Specflex Flexible Liner

We hereby guarantee that our product is free from manufacturing defects and will provide for the lifetime of the appliance or 20/25 years, whichever is sooner, safe operation from the registered installation date, subject to the terms below.

	Gas	Gas Condensation or HE	Smokeless Fuel	Wood	Coal
Specflex 316	Lifetime of the appliance or 20 years, whichever is sooner				Use 904
Specflex 904	Lifetime of the appliance or 25 years, whichever is sooner				

To benefit from this guarantee, you must register your product within 30 days of installation at www.specflue.com and provide us with any evidence we reasonably request to prove that your system has been fitted by an installer who has successfully completed a recognised competent persons scheme for fitting solid fuel appliances. If not, the installation has been signed off by a Building Control Inspector prior to use.

The validity of this warranty is dependant on the following conditions being met:

The installation must be compliant to relevant standards and regulations.

Chimney sweeping must be performed by means of a nylon brush at least once a year. An accredited sweep certificate will be required for every sweep in the event of a claim.

Any chemical chimney products used must be approved for use with stainless steel flue. The manufacturer's certificate will be required in the event of a claim.

If there is evidence of the burning of plywood (glues), painted elements or resinous materials the warranty will be void.

Any defect of the heating appliance resulting in overheating causing damage to the liner cannot be covered by the warranty.

Installations made in hairdressing salons, dry cleaners or other premises that use chlorine will invalidate the warranty.

Warranty will be void if there is evidence of the appliance being slumbered.

The warranty is limited to the delivery of a replacement for the defective components during the warranty term and to the address listed on the product registration. Specflue Ltd accepts no responsibility for the removal or disposal of the defective system or installation of the replacement.

In the case of a claim, the installation should not be disassembled or modified before advising Specflue. The original sales invoice will be required, stating the diameter and length of flue used.

We reserve the right to decline any claim for compensation or damages.

In case of dispute, the jurisdiction of the courts in England and Wales will prevail.